



Log Analysis - Seeing the Trees in the Forest

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Vivit HPE Service Management SIG

led by:

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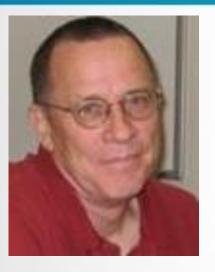


Robbie Clay-Ament

Advisor at Delta Air Lines
Vivit Leader at the Configuration Management SIG
and the HPE Service Management SIG



Today's Speaker



Cliff Cottam
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Questions





Goal of Log Analysis

Find and fix issues in an application before users are affected

Gather other information to provide for healthy application



Count the Trees





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Sometimes you can't count





Overview

Log analysis is a way of hiding the forest so you can find the trees.

Part of a larger process

It is not detailed directions on how to analyze log files

Service Manager used as an example



Overview

Copy log to database

Delete and Filter

Analyze remaining lines

Store other important data for later use



Demo



Questions

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Summary

Standardize process

Analyze

Act

Accumulate data for later analysis

Flexible



Thank you

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