



vivit

Discover the independent Micro Focus software user community where you can share, collaborate, exchange, and grow



COMMUNITY



**Robotic Process Automation -
Based on Micro Focus OO & UFT:
The Next Frontier for Business**
March 12, 2019



Sponsored by



YOUR INDEPENDENT MICRO FOCUS SOFTWARE USER COMMUNITY



Hosted By



Mihai Grigorescu
Vivit TQA SIG Leader

YOUR INDEPENDENT MICRO FOCUS SOFTWARE USER COMMUNITY



Today's Speakers



Michael Bettan
Cloud & Automation
Practice Manager
Micro Focus



Guillaume Dubuc
Product Manager
Operations Orchestration &
Robotic Process Automation
Micro Focus



Michael O'Rourke
Product Manager
Functional Test &
Robotic Process
Automation
Micro Focus

YOUR INDEPENDENT MICRO FOCUS SOFTWARE USER COMMUNITY



House Keeping

- This “LIVE” session is being recorded
Recordings are available to all Vivit members
- Session Q&A:
Please type questions in the Questions Pane

YOUR INDEPENDENT MICRO FOCUS SOFTWARE USER COMMUNITY



Webinar Control Panel

Toggle View Window
between Full
screen/window mode.

Questions



YOUR INDEPENDENT MICRO

COMMUNITY



An abstract graphic consisting of a network of white dots connected by thin white lines, forming a complex, interconnected web that spans across the middle of the slide. The background is a gradient of blue, with the network graphic appearing to glow against it.

Robotic Process Automation (RPA)

INDUSTRY-STANDARD AUTOMATION POWERED BY ENTERPRISE-SCALE ORCHESTRATION



**APPLICATION
DELIVERY
MANAGEMENT**

UNIFIED FUNCTIONAL TESTING

Industry-standard test automation for web, mobile, API, hybrid, and enterprise apps

30

COMBINED YEARS IN AUTOMATION

8,000+

WORKFLOWS AND INTEGRATIONS SUPPORTED

200+

SUPPORTED UI TECHNOLOGIES

7,000+

CUSTOMERS COMBINED

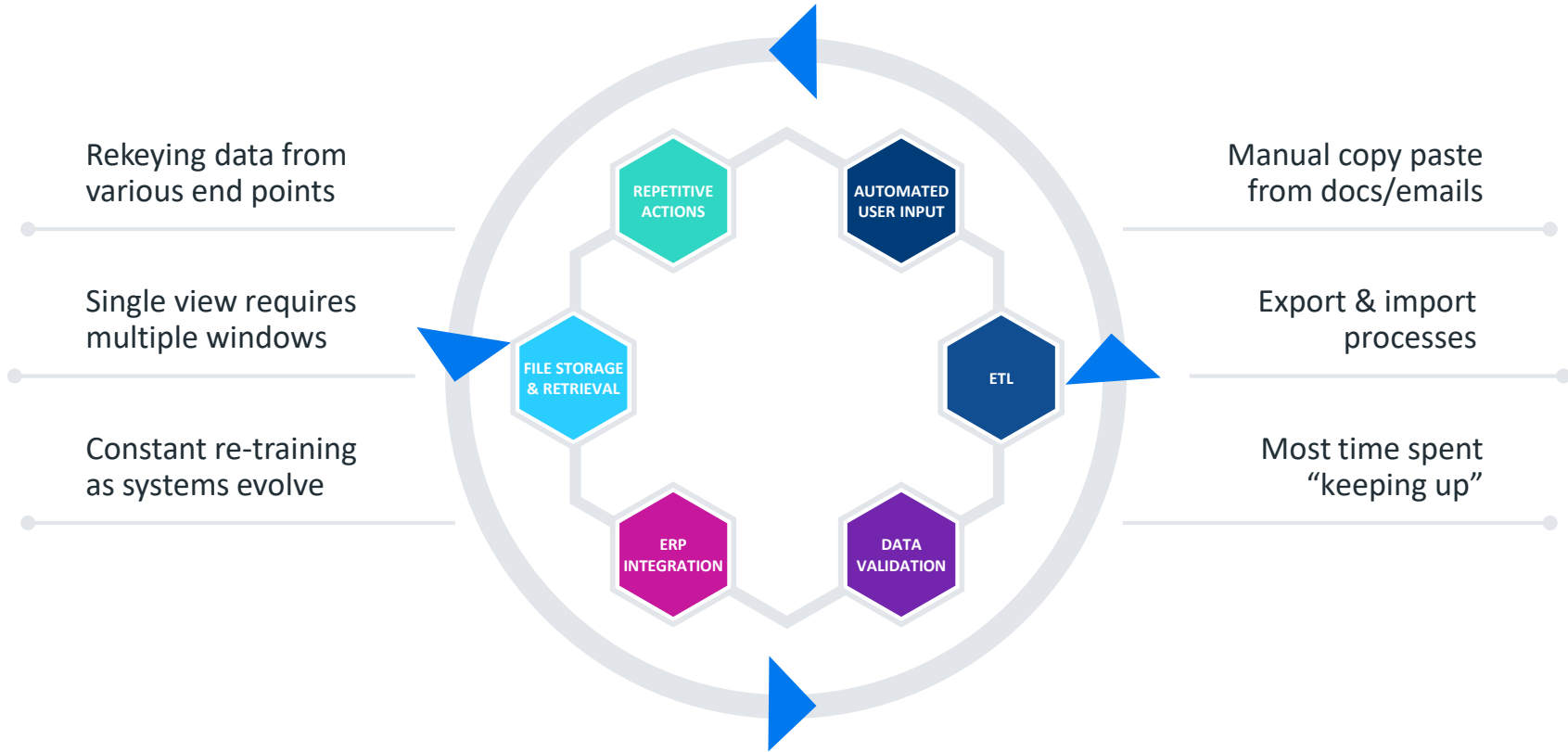


**IT OPERATIONS
MANAGEMENT**

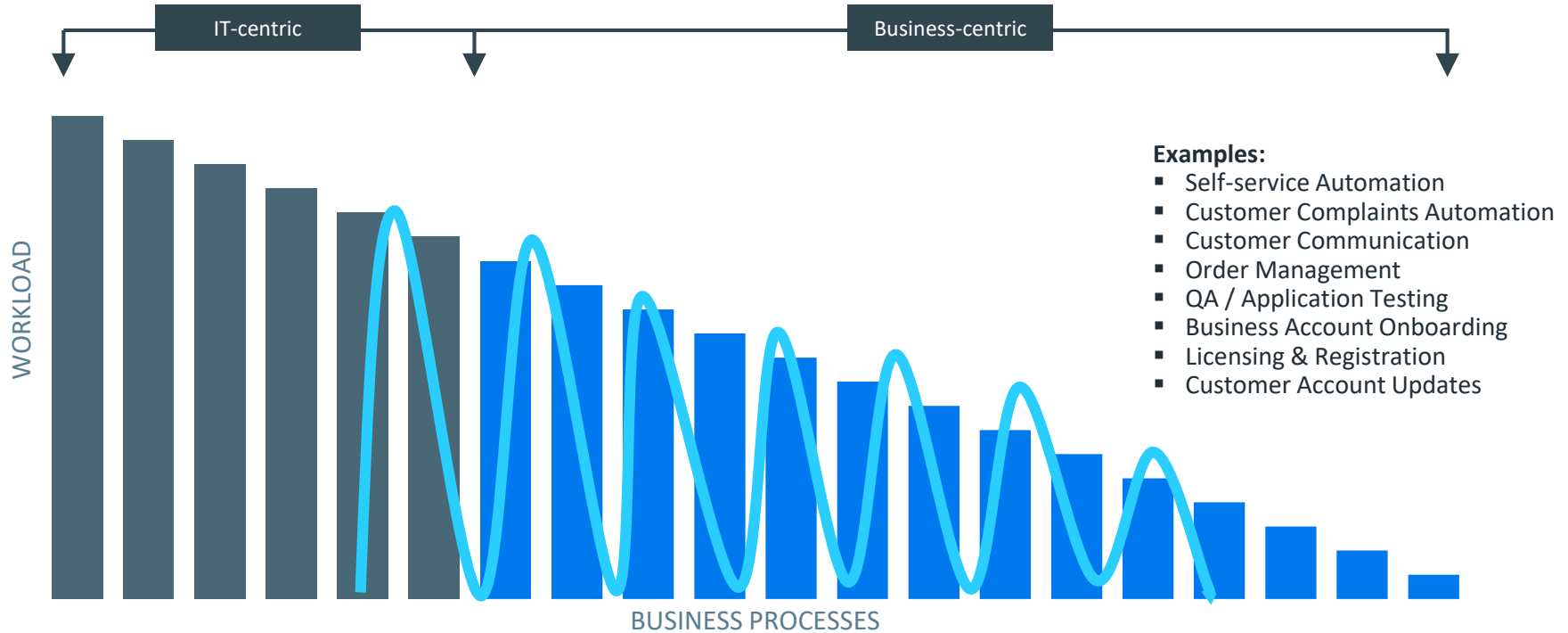
OPERATIONS ORCHESTRATION

Enterprise-scale IT process automation with end-to-end orchestration

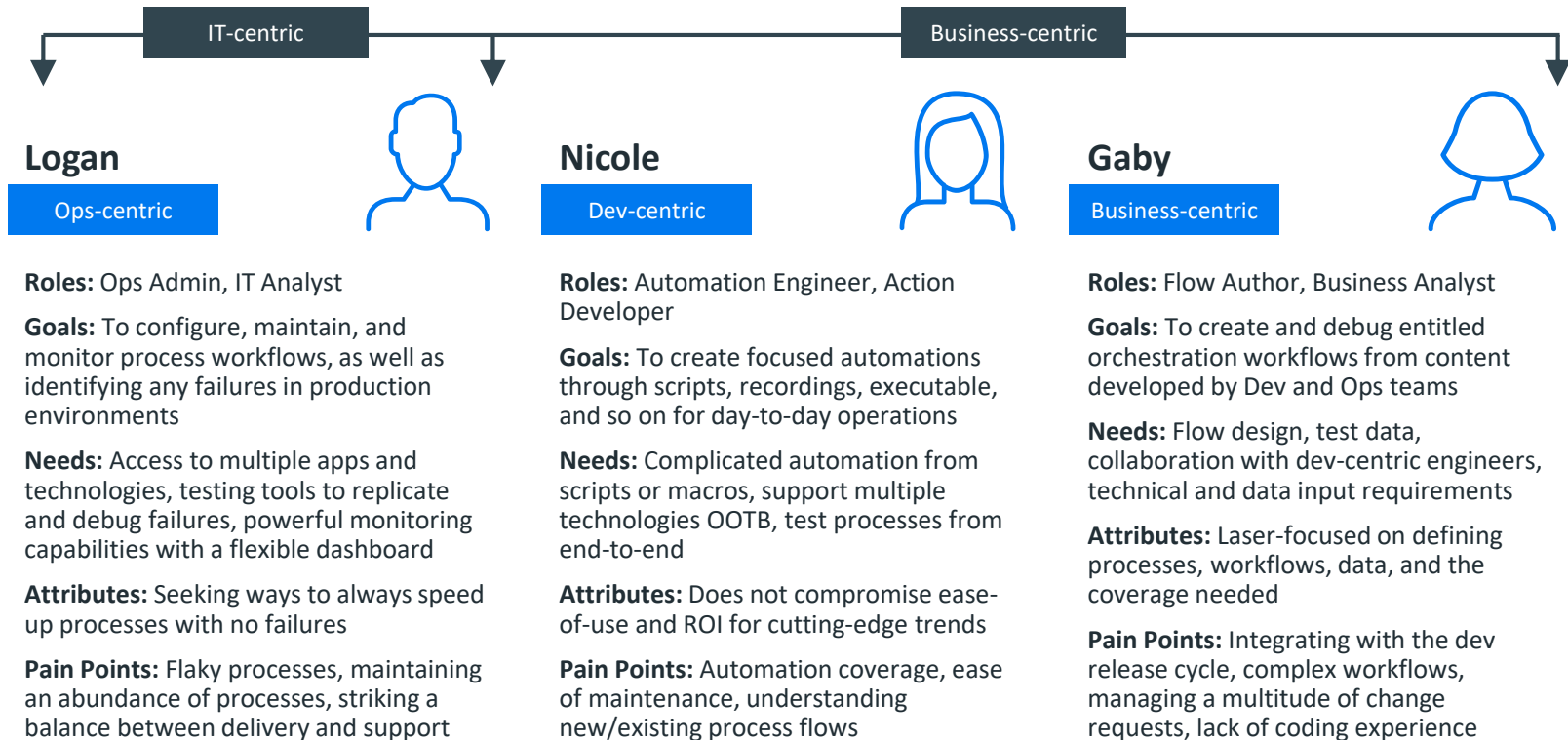
From tedious, repetitive manual work...

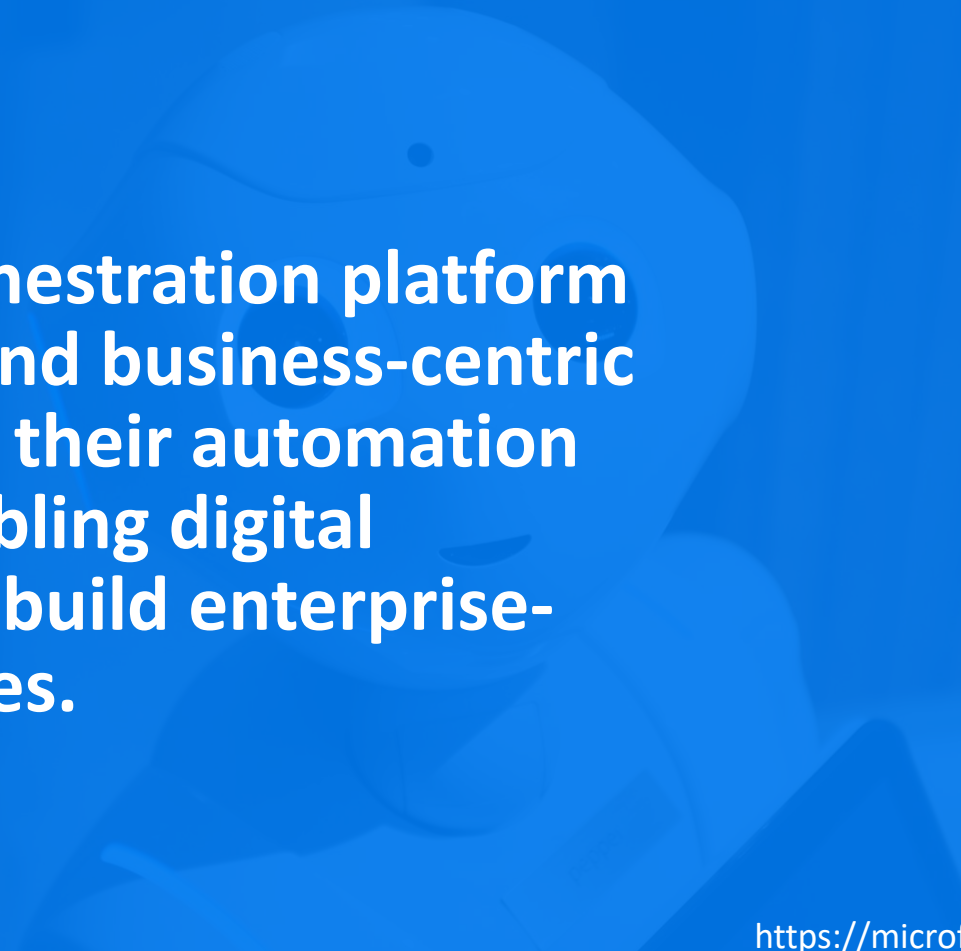


...to modernized automated business processes



...to modernized automated business processes

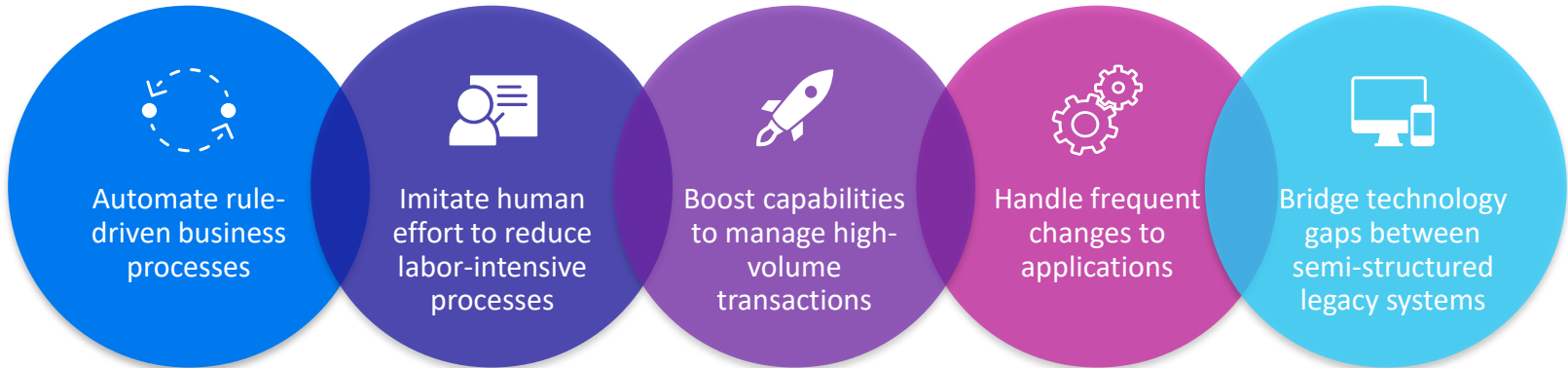




A scalable orchestration platform that helps IT and business-centric users increase their automation footprint, enabling digital workforces to build enterprise-ready processes.

Micro Focus RPA

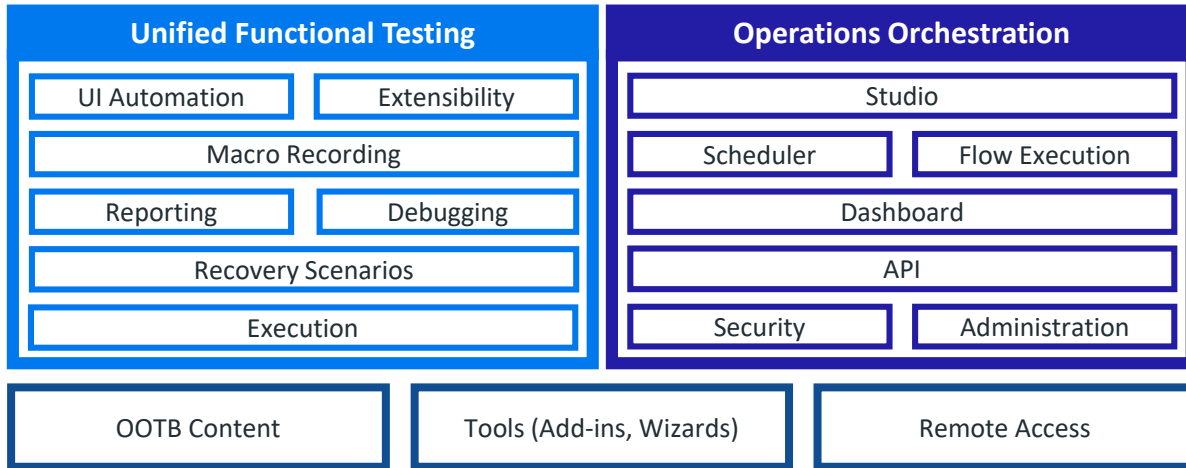
Industry-standard automation powered by enterprise-scale orchestration



ATTENDED/UNATTENDED AUTOMATION • SELF-TRIGGERED • PROCESS EFFICIENT • VIRTUAL-ENABLED WORKFORCES

Micro Focus RPA

Industry-standard automation powered by enterprise-scale orchestration



INDUSTRY AND MARKET SEGMENTS



Finance



Insurance



Healthcare



Manufacturing



Telco / IT



Energy & Utilities

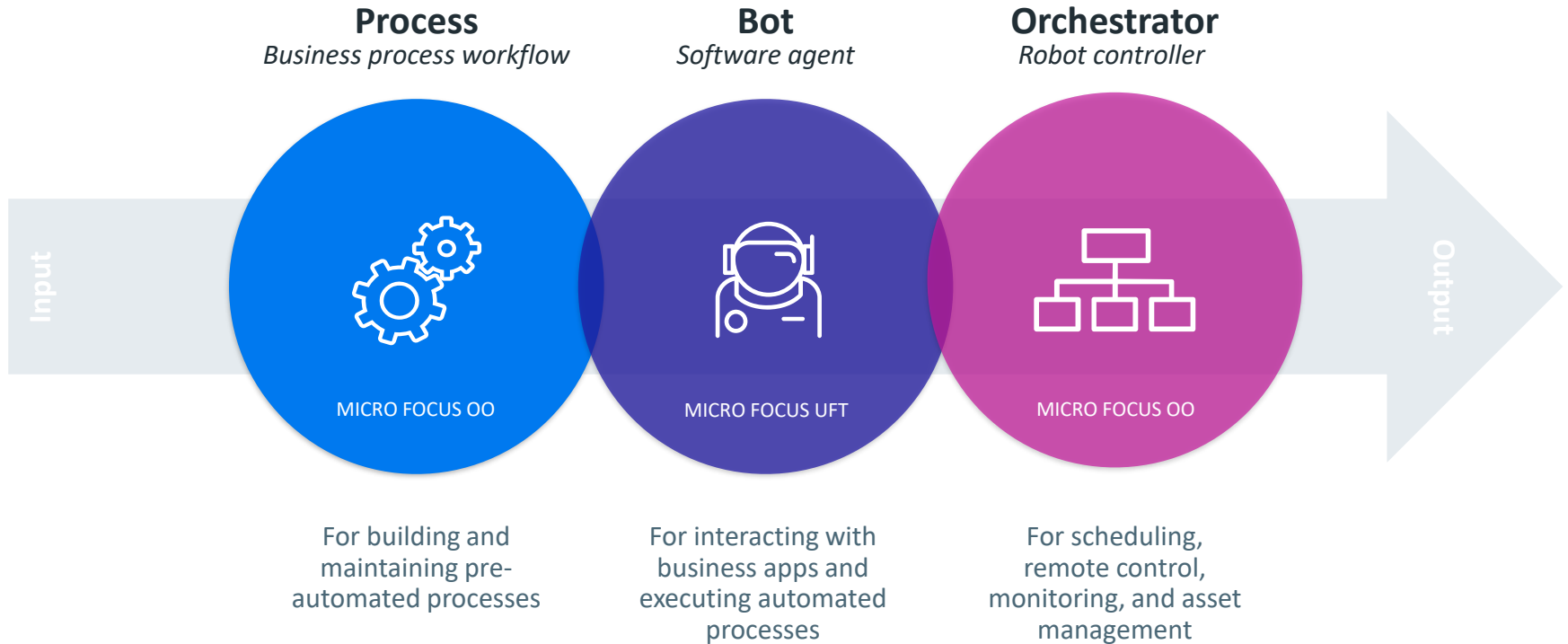


Automotive

DESIGN. AUTOMATE. ORCHESTRATE.

Micro Focus RPA

Industry-standard automation powered by enterprise-scale orchestration



Micro Focus RPA

Industry-standard automation powered by enterprise-scale orchestration

TECHNOLOGY STACK



Automate processes end-to-end across web, Citrix, rich-client, mainframes, ERP, and more

WORKFLOW CREATION



Clarity of logic and flow—critical for automating complex apps and orchestrated processes

OPEN PLATFORM



Extensible orchestration layer with 8000+ out-of-the-box workflows and API connectors

SCALABLE EXECUTION



Run bots on distributed infrastructures or trigger bots on Citrix and Virtual environments

PROCESS ANALYTICS



Analyze ROI for the most popular flows with average execution time

VISUAL IDENTIFICATION



Build tasks by “seeing” them like humans do with embedded OCR to reinforce precise automation

RPA Benefits



Accelerate time-to-value

Build, test, and deliver new automated processes in days or weeks



Reduce human error

Eliminate copy/paste mistakes introduced by workarounds and manual data entry



Decrease costs

Create automated processes quickly using simple record/playback functions



Increase productivity

Complete tasks in seconds or minutes, even after work hours

Purpose-built for Automation Engineers, IT Ops, Process Owners, Business and IT Analysts



Insurance

- Client profile updates
- Generating renewal premiums
- Claims processing
- Underwriting processes
- Policy administration



Finance

- Requests for overdraft protection
- Exception processing
- Statement reconciliation
- Credit card applications
- Dispute resolution



Healthcare

- Patient registration
- Provider credential verification
- Member eligibility and billing



Human Resources

- W4 management
- Benefits administration
- Onboarding
- System access and setup
- Compliance reporting



Retail / e-Commerce

- Order updates
- Shipping notifications
- Straight-through customer orders



Miscellaneous

- Change of address on multiple systems
- Fraudulent account closing
- Complaint processing
- Data cleansing

Dramatically reduced employee workloads and eliminated production errors



Financial IT firms that develops, manages, and operates IT systems for e-banking, including electronic systems transfers, SEPA, and international withdrawals from multiple institutions.

Value Attained

- Handled **15,000 cases** with zero production errors in the **first nine months** after deployment
- **Reduced employee workloads** by running unattended script during non-business hours
- **Eliminated security concerns** using automated scripts to manage virtual accounts

Value Attained

- Automated processes across **legacy applications that do not have APIs**
- **Saved money by harnessing existing tools** rather than purchasing an entirely new one
- **Reduced employee workloads** by running unattended recordings work processes

Value Attained

- Managed **90% of RPA transactions** and automated test processes directly through UFT
- Automated **54% of key Oracle transactions**, thereby maximizing quality of their critical ERP tools
- Significantly increased overall quality, competitiveness, and reputation with their customers

Incredible savings attained by bridging modern and legacy apps



Largest Italian banking group by market capitalization locally and in Central-Eastern Europe, the Middle East and North Africa with 5,800+ branches.

Value Attained

- Handled **15,000 cases** with zero production errors in the **first nine months** after deployment
- **Reduced employee workloads** by running unattended script during non-business hours
- **Eliminated security concerns** using automated scripts to manage virtual accounts

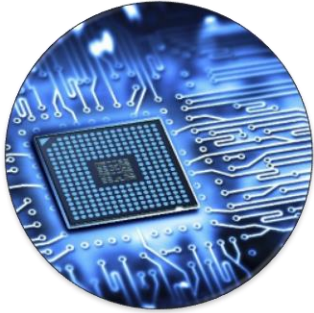
Value Attained

- Automated processes across **legacy applications that do not have APIs**
- **Saved money by harnessing existing tools** rather than purchasing an entirely new one
- **Reduced employee workloads** by running unattended recordings work processes

Value Attained

- Managed **90% of RPA transactions** and automated test processes directly through UFT
- Automated **54% of key Oracle transactions**, thereby maximizing quality of their critical ERP tools
- Significantly increased overall quality, competitiveness, and reputation with their customers

Unprecedented ROI through standardized automation of ERP tools



Multinational manufacturer of electronics and electrical products, including printers, large machine tools, domestic appliances, and other computer-related electronics.

Value Attained

- Handled **15,000 cases** with zero production errors in the **first nine months** after deployment
- **Reduced employee workloads** by running unattended script during non-business hours
- **Eliminated security concerns** using automated scripts to manage virtual accounts

Value Attained

- Automated processes across **legacy applications that do not have APIs**
- **Saved money by harnessing existing tools** rather than purchasing an entirely new one
- **Reduced employee workloads** by running unattended recordings work processes

Value Attained

- Managed **90% of RPA transactions** and automated test processes directly through UFT
- Automated **54% of key Oracle transactions**, thereby maximizing quality of their critical ERP tools
- Significantly increased overall quality, competitiveness, and reputation with their customers

Demo

YOUR INDEPENDENT MICRO FOCUS SOFTWARE USER COMMUNITY



Q&A

YOUR INDEPENDENT MICRO FOCUS SOFTWARE USER COMMUNITY



Upcoming Vivit Events

March 14, 2019

Webinar: Cyber Hygiene: Keeping Ahead of the Game with Micro Focus

8:00 - 9:00 AM PDT (Los Angeles), 11:00 AM - 12:00 PM EDT (New York), 17:00 - 18:00 CET (Frankfurt)

<https://www.vivit-worldwide.org/events/EventDetails.aspx?id=1201216&group=>

March 26, 2019

Meeting: User Group Treffen "Testing in der Finanzwirtschaft und im Versicherungswesen" (Germany)

10:00 – 12:00 CET

<https://www.vivit-worldwide.org/events/EventDetails.aspx?id=1207192&group=>

March 28, 2019

Webinar: Automated Monitoring Develops Golden Data, Automated AIOps with OpsBridge Makes it Shine

7:00 - 8:00 AM PST (Los Angeles), 10:00 - 11:00 AM EST (New York), 16:00 - 17:00 CET (Frankfurt)

<https://www.vivit-worldwide.org/events/EventDetails.aspx?id=1189838&group=>

YOUR INDEPENDENT MICRO FOCUS SOFTWARE USER COMMUNITY



Universe2019

Powering Digital Transformation

Micro Focus Universe, 26 – 28 March, 2019
Austria Center Vienna

Application Delivery Management | Application Modernization and Connectivity | End User Productivity
IT Operations Management | Security, Risk, and Governance

YOUR INDEPENDENT MICRO FOCUS USER COMMUNITY

[Register Today!](http://bit.ly/2AKmIW9)
<http://bit.ly/2AKmIW9>

ADM Summit 2019

April 9-11

Loews Chicago O'Hare, Rosemont, IL



Learn about tools and services dedicated to helping you build and deploy innovative apps that meet customer expectations. Ask questions. Develop skills.
Gain strategic insight. Build your network.

Register now!

<http://bit.ly/2DW5vLf>

YOUR INDEPENDENT MICRO FOCUS BUSINESS USER COMMUNITY



Thank you

- Complete the short survey and opt-in for more information from Micro Focus.

<https://www.microfocus.com/en-us/what-is/robotic-process-automation>

www.vivit-worldwide.org





Thank You
vivit-worldwide.org

