Key Findings from the 2017 State of Security Operations Report January 26, 2017

Today's Speaker:



Hewlett Packard Enterprise

Kerry Matre Director, Security Portfolio Marketing Hewlett Packard Enterprise

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January 26, 2017





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Today's Speaker



Kerry Matre Director, Security Portfolio Marketing Hewlett Packard Enterprise



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2017 State of Security Operations 4th annual report

- Released January 17, 2017
- Introduction by Matthew Shriner, VP HPE Security Professional Services
- 183 assessments since 2008
- 137 discreet SOCS
- 31 countries
- 6 continents
- Level 3 is recommended maturity score (4 for MSS)



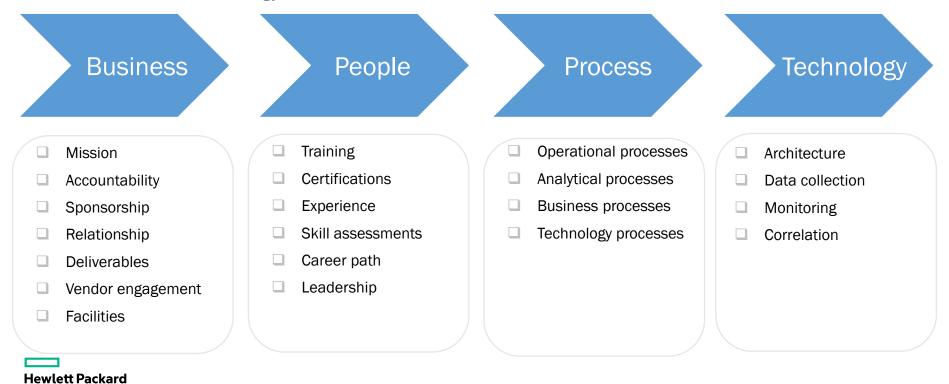
Who do we assess?

- HPE customers and non-customers
- ArcSight users and non-users
- Organizations with or without a SIEM
- Government organizations, commercial and managed service providers
- Assessment is minimum of 3 days onsite with 2 consultants
- Observe SOC operations, review of documentation, interview with SOC members and interviews with business owners (CEO, CIO, GRC, etc.)
- Focus is less on "are you finding threats" and more on "are you prepared and likely to identify threats and do you have the capacity/processes to handle them quickly"



HPE Security Operations Maturity Model (SOMM) Assessment Methodology

Enterprise



Maturity & Capability Levels

Security Operations Maturity Model (CMMI Based)

Assessment Methodology

- Quantitative assessment of business, people, process, and technology components
- Framework based on Carnegie Mellon Software Engineering Institute's Capability Maturity Model for Integration (SEI-CMMI)
- Year-to-year trends and comparisons across industries

	Maturity & Capability Levels						
Level O Incomplete	Level 1 Performed	Level 2 Managed	Level 3 Defined	Level 4 Measured	Level 5 Optimized		
Operational elements do not exist	Minimal ad hoc execution to meet business requirements	Business goals are met and operational tasks are repeatable	Operations are well-defined, subjectively evaluated, and flexible	Operations are quantitatively evaluated, reviewed, and proactively improved	Operations are focused on incremental levels of process improvement		

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Poll Question

Maturity & Capability Levels							
Level 0 Incomplete	Level 1 Performed	Level 2 Managed	Level 3 Defined	Level 4 Measured	Level 5 Optimized		
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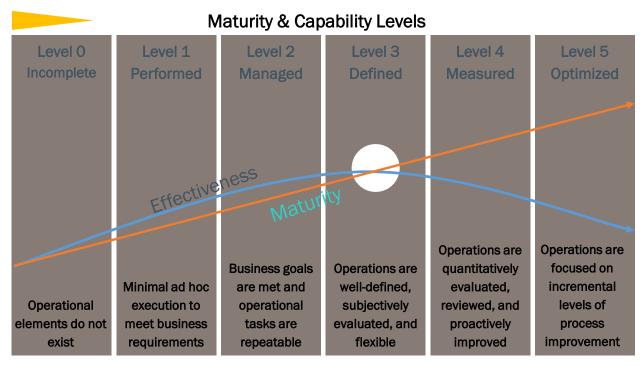
Maturity & Capability Levels

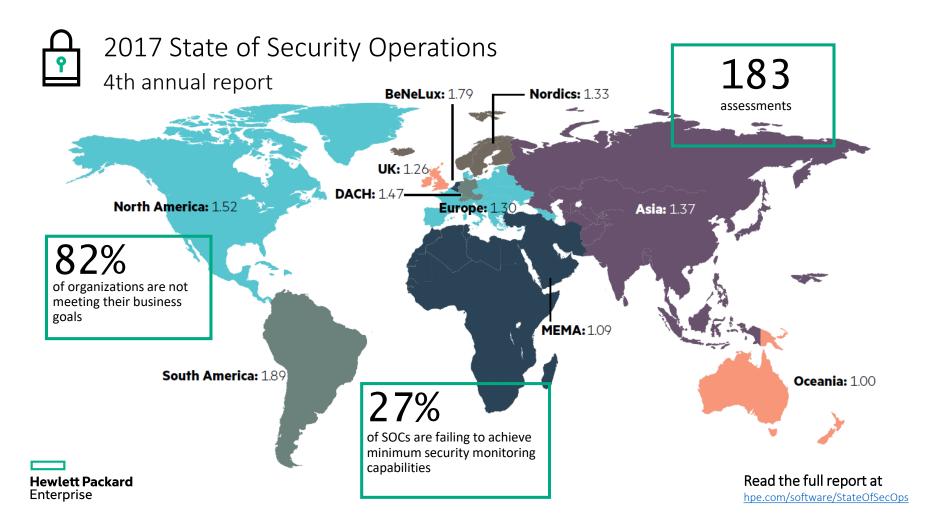
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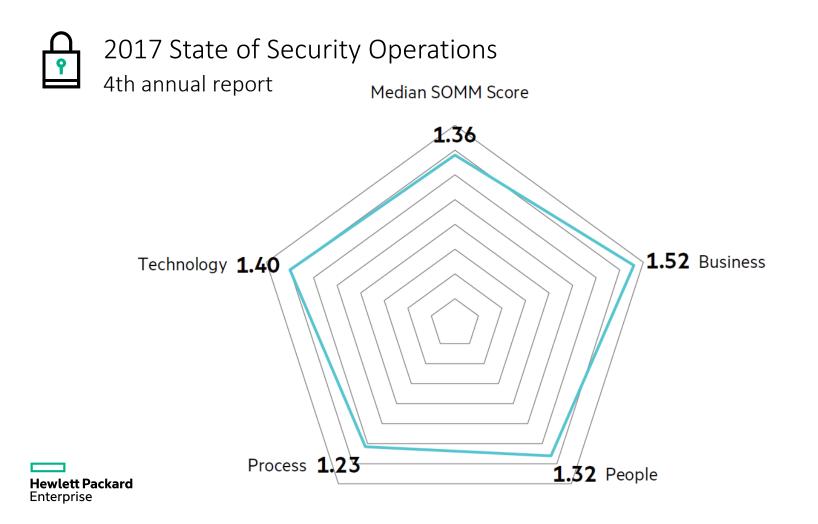
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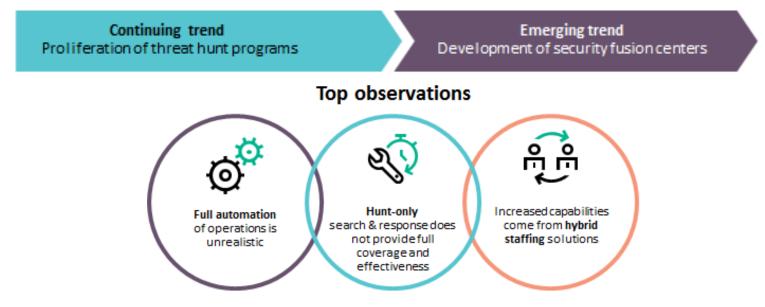






2017 State of Security Operations

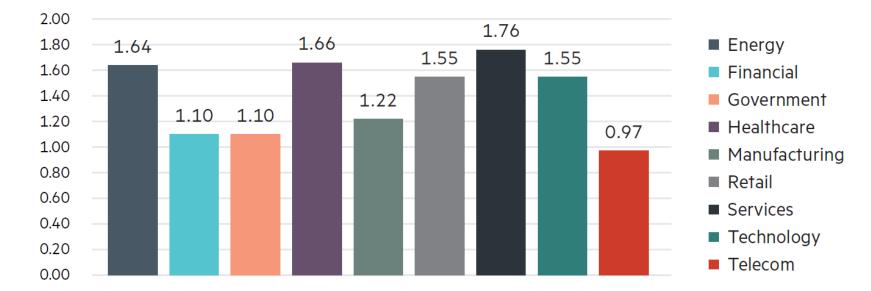
4th annual report



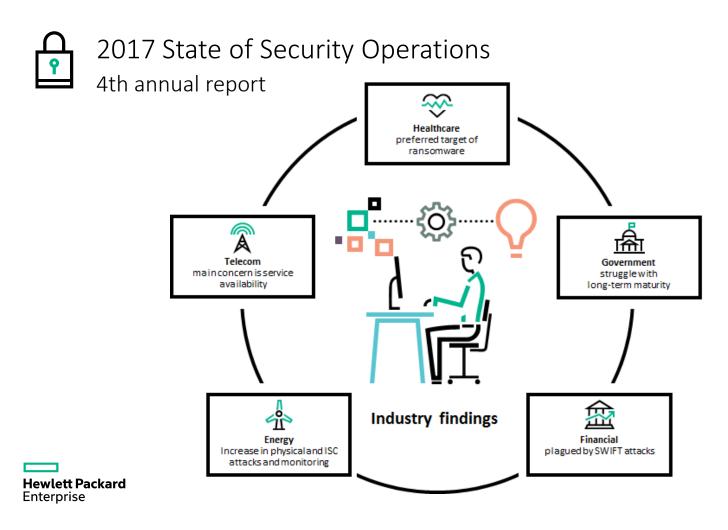
Business maturity outscored Technology maturity – Organizations getting better about understanding business alignment rather than just tool use.

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Median SOMM Score by Industry







Read the full report at hpe.com/software/StateOfSecOps

#1: Automation and Elimination of entry level analysts



Full automation is not realistic. Advanced threats require human investigation.



#2: Attempts to transfer risk with managed services



Organizations have experienced varied success with Managed Service based on their approach.



#3: Decreased maturity with hunt-only programs



Success is had when hunt is additive to stable real-time detection and response. Immaturity comes from hunt and search non-repeatable approaches.



#4: Increased Capabilities via hybrid solutions

Keeping risk management inhouse but scaling with external resources has improved maturity in some organizations





#5: Public Sector SOC struggles

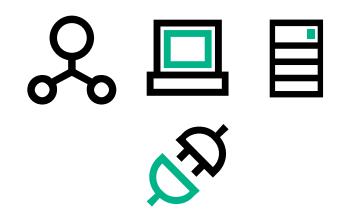
The public sector struggles with mass outsourcing and high rates of turnover.



#6: No link between Organization Size and Maturity

Maturity is tied more closely to goals of security organization and not it's size.

"The use of security as competitive differentiator, market leadership and industry alignment = predictors of maturity."





Key Takeaways



Various approaches with wildly varying results



27% not providing minimum security monitoring capabilities



82% not achieving recommended maturity levels

https://www.hpe.com/software/StateOfSecOps

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