



YOUR INDEPENDENT HPE SOFTWARE COMMUNITY

APM Practitioners Forum Call: Mobile Alerting & Anywhere Incident Response for OMi, NNMi and BSM

April 14, 2016

Brought to you by:

DERDACK

and

Vivit BSM Special Interest Group

Leaders:

Jim Copio, Mark Laird,
Sandy Schubert, Rocky Pisto

www.vivit-worldwide.org



Hosted by:



Rocky Pisto
VP of Sales
PCi



Today's Presenters:



Matthes Derdack
CEO, DERDACK



René Bormann
R&D Team Leader, DERDACK

Housekeeping

- This “LIVE” session is being recorded
Recordings are available to all Vivit members
- Session Q&A:
Please type questions in the Questions Pane

Webinar Control Panel

Toggle View Window between Full screen/window mode. →

Questions →



APM Practitioner Forum - Vivit BSM SIG

The APM Practitioners Forum is part of the Vivit BSM SIG

Vivit is the independent HP Software user group so is the perfect home for the APM Practitioner Forum.

The Vivit BSM SIG has over 6500 members from around the world
Vivit is made up of 34,000 HP Software users, partners and HP
81 Local chapter around the world.





Mobile Alerting & Anywhere Incident Response for OMi, NNMi and BSM

Vivit APM Practitioners Forum

Potsdam, Germany | Richmond, Virginia

derdack

Notify. Respond. Resolve. Anywhere.



RELIABLE ALERTING

Mobile real-time alerting by voice, text, push, IM & email. With tracking, automated escalations and on-call scheduling. Complements any IT or OT system.



ANYWHERE REMEDIATION

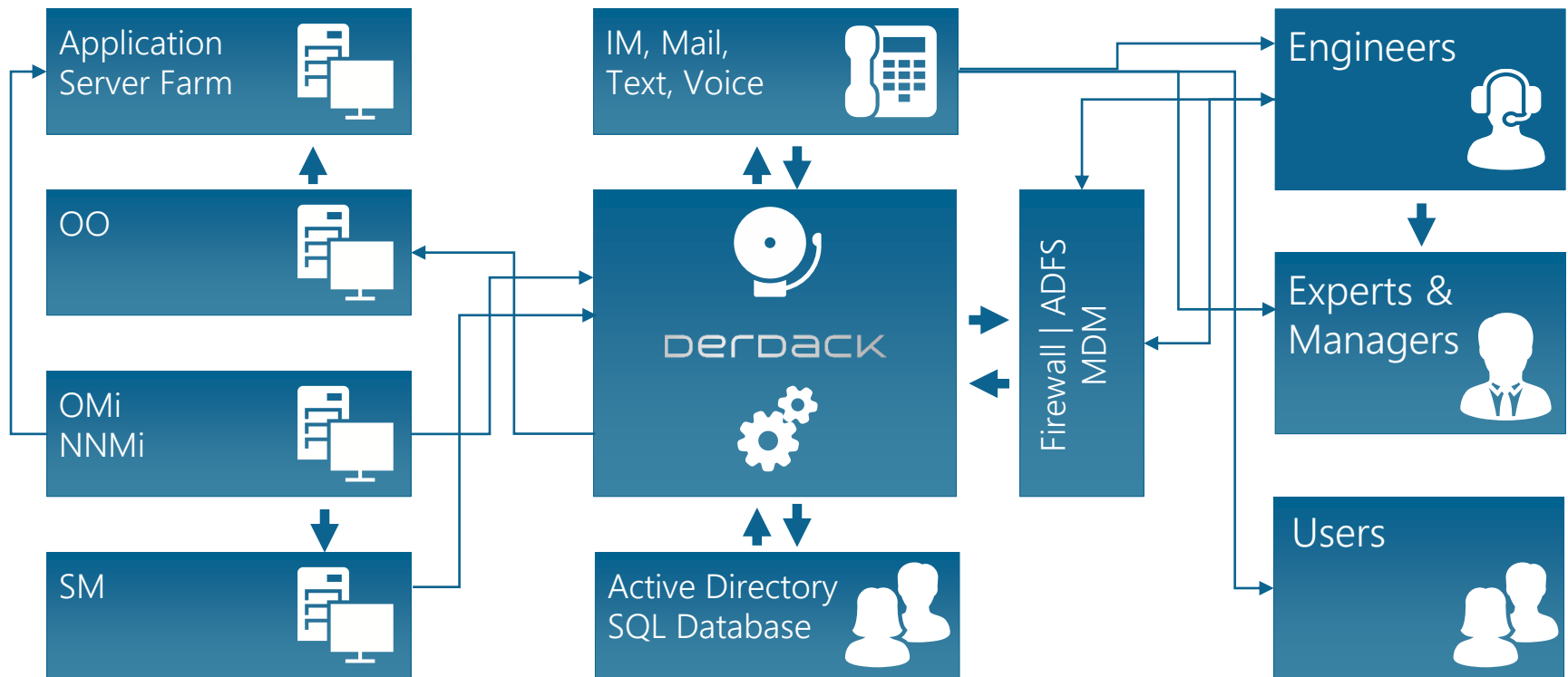
App-enabled troubleshooting and remediation of incidents. Triggering of scripts and automation runbooks from any mobile device.



AD-HOC COLLABORATION

Machine-assisted collaboration between engineers on duty, subject matter experts, managers and users. Voice conferencing, chat, alert and incident sharing.

Sample architecture (HPE)



Customers in 50+ countries



DAIMLER



Pricing Indications

Perpetual Licensing



One-time payment

From € 12,980

€ 300 per additional users

Ongoing maintenance

18-30% annually

(Bronze, Silver, Gold)

Subscription Licensing



Annual subscription

From € 4,791

€ 165 per additional user

(includes 9x5 support and update assurance)

Sample Pricing



One-time payment *(plus Support & UA annually)*

€ 61,966 (+ € 15,492)

Annual subscription

From € 34,081

*Redundant VM Config, 250 users,
Silver 9x5 Support & UA*

Product Demo

Derdack's Polling Question

Your chance to win one of two **\$100 Amazon Giftcards**

What value-add does Derdack's Alerting & Anywhere Response solution provide for HPE ITSM/BSM customers? (Multiple Choice)

- A) IT monitoring
- B) App-enabled incident troubleshooting, remedial & automation
- C) Mobile alerting with tracking, escalations & on-call management.
- D) Effortless capturing of on-call alerts in the CMDB
- E) Mobile IT asset management

Questions & Answers

Please, contact us at:

sales@de.derdack.com

Web: www.derdack.com

Videos: www.youtube.com/derdack

Blogs: <http://blog.derdack.com>

<http://techblog.derdack.com>

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Thank you

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A hand holding a glowing blue globe of the Earth, with the continents visible in a darker shade. The globe is the central focus of the lower half of the image.

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