

Performance Engineering and YOUR End User June 22, 2016

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#### **Vivit Performance Engineering SIG**

Leaders: Todd DeCapua, Petar Puskarich, Paul Shovlin and Chris Trimper

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# **Hosted By:**



Todd DeCapua
Chief Technology
Evangelist
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Chris Trimper
Manager, QA Engineering
Independent Health



### **Panelists**



Mohit Verma Sr. Architect, Quality Management Services Tufts Health Plan



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Chris Trimper
Manager, QA Engineering
Independent Health



## Housekeeping

This "LIVE" session is being recorded
 Recordings are available to all Vivit members

#### Session Q&A:

Please type questions in the Questions Pane



### **Webinar Control Panel**

Toggle View Window between Full screen/window mode.

Questions





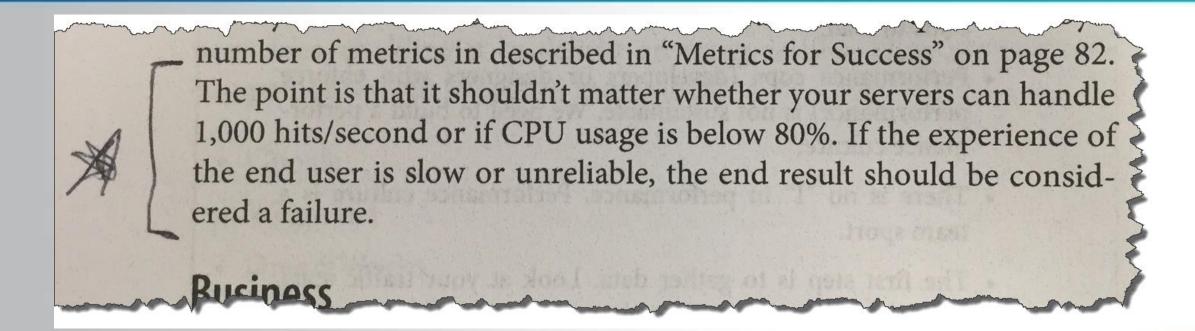
### **AGENDA**

- Defining: Who?
- Considerations: How?
- Impacts: Why?
  - Revenue
  - Competitive Advantage
  - Customers (Acquisition and Retention)
  - Employee Satisfaction

- Dimensions: What?
  - Functionality
  - Usability
  - Performance
  - Security



# Effective Performance Engineering

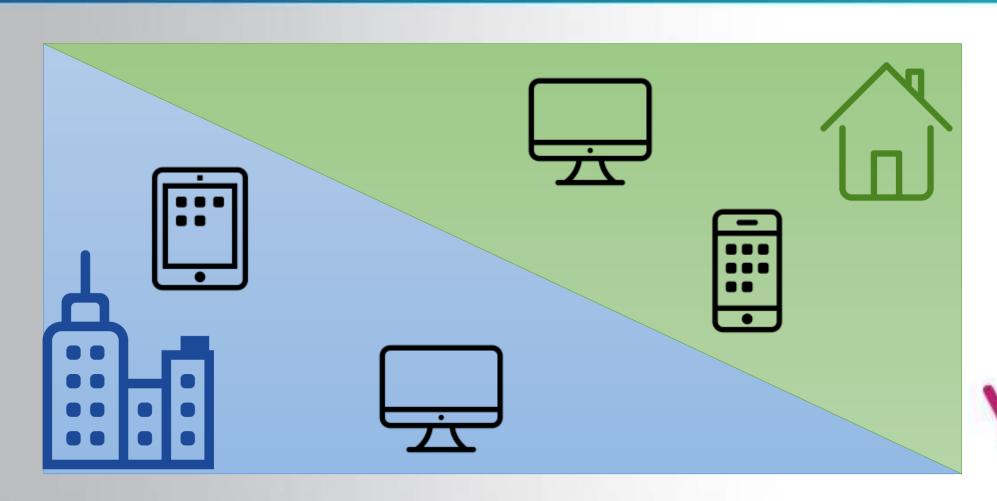


#### **Todd DeCapua & Shane Evans**

http://www.EffectivePerformanceEngineering.com/

FREE PDF <a href="http://www.EffectivePerformanceEngineering.com/get-the-book/">http://www.EffectivePerformanceEngineering.com/get-the-book/</a>

## Your end user





### **Poll Question #1**

Knowing your end user



### Poll Question #2

Using what you know about your end user



## Considerations for your end user

Scenario

Data

Form Factor

Presentation



## Discovering User Scenarios

#### **Browse Products**

- Search
- Drill into product



#### **Shopping Cart**

- Add Items
- Change Quantity



#### **Place Order**

- Shipping Information
- Payment

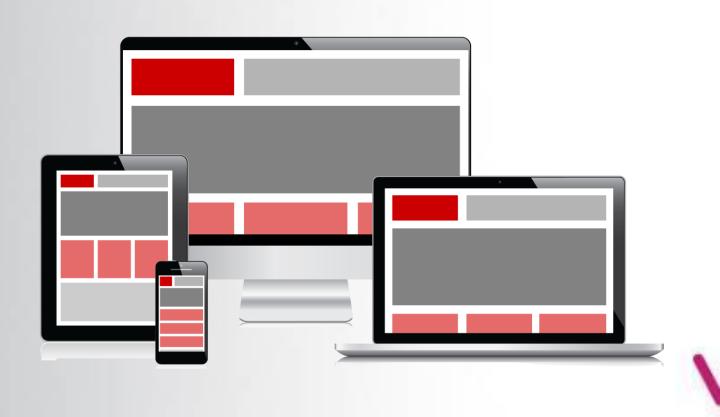


## Determining proper test data

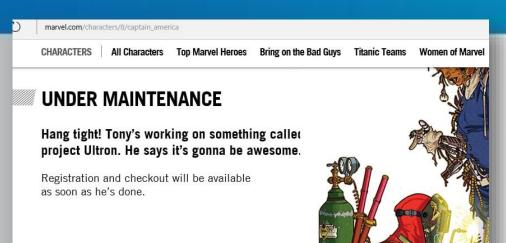




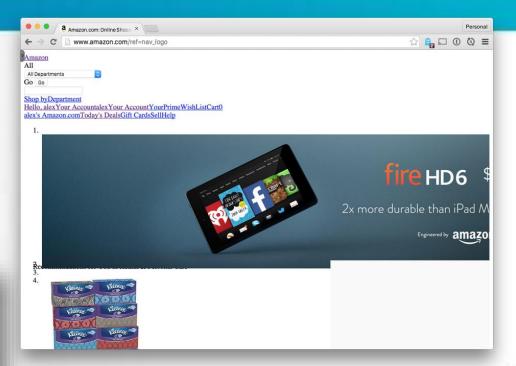
# **Testing form factors**



# Ensuring proper delivery









## **Anticipating Change & Growth**

#### Ecommerce

- Sales
- Email Campaigns

#### Insurance

- Open Enrollment
- Cold / Flu Season

#### **Technology**

- OS Launch
- Device Launch

#### Corporate

- Mergers
- Employee Additions



## **Impacts**

Revenue

Competitive Advantage

Customers (Acquisition and Retention)

Employee Satisfaction



#### **Dimensions**

Functionality

Usability

Performance

Security



#### **More Information**

#### **HPE Software Performance Engineering**

http://www.HPE.com/Software/PE

#### **TechBeacon Performance**

http://techbeacon.com/performance

**Blogs: LoadRunner and Performance Center** 

http://bit.ly/HPE-LRPCBlog

**Vivit Worldwide: PE SIG** 

http://bit.ly/VIVITPE



## Questions





## Thank you

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